

Subject: Accessibility Statement

Zest S.r.l.s. (Zest Italy Tours) is committed to making its digital content accessible, in accordance with Italian Law No. 4 of 9 January 2004, as amended by Legislative Decree No. 106 of 10 August 2018, implementing Directive (EU) 2016/2102 of the European Parliament and of the Council.

Although, in view of its size and characteristics, Zest does not fall within the categories of entities for which the legislation establishes specific obligations concerning digital accessibility, the company has voluntarily chosen to adopt tools and solutions aimed at making its website as accessible and usable as possible for all users.

This choice reflects Zest's commitment not only to the quality of its content and services, but also to providing an inclusive browsing experience that takes into account the different needs of users.

Compliance Status

Our website **<https://www.zestitalytours.com>** uses the WCAG 2.1 - Level AA guidelines as its accessibility reference and has achieved a high degree of compliance with these standards.

As improvements and further accessibility enhancements are still in progress in certain areas and/or processes, some sections of the website may currently present the following issues. These do not prevent access to the essential content:

- Some alternative text (alt text) for decorative images or graphics may be missing or not fully accurate; however, the information provided in the main text remains clear and reliable.
- Some interactive elements may not yet be fully accessible by keyboard, but the page structure still allows users to reach all essential content.
- Some downloadable PDF documents may not yet be fully usable with assistive technologies; however, their essential content remains available on request or directly within the relevant sections of the website.
- Colour contrast in certain areas may not fully meet the minimum required ratio (4.5:1), while still ensuring adequate readability and visual clarity of the text.

We are working to progressively resolve all identified accessibility issues.

Feedback and Contact

If you experience any difficulty accessing our content or would like to report an accessibility issue, please contact us by email at: info@zestitalytours.com

We will respond within 30 days of receiving your report, in accordance with the applicable legislation.